



Submission to:

**Building Professionals Board**

on the

**Accreditation of  
Swimming Pool Certifiers  
in NSW**

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## INTRODUCTION

This submission is made by the Swimming Pool and Spa Alliance (SPASA).

SPASA represents hundreds of Australian businesses within the swimming pool and spa industry.

Members of SPASA include pool builders, service technicians, retailers, manufacturers, suppliers, subcontractors, installers, consultants and other allied trades, all of whom set themselves apart from the rest of the industry by setting standards of skill, workmanship and ethical business behaviour in the best interests of pool and spa owners.

SPASA is also a Registered Training Organisation (RTO) that provides training and assessment to the swimming pool and spa industry. Our courses are designed in consultation with key industry stakeholders and our qualifications and accreditations are highly valued by government, employers and the wider community.

The author of this submission is a member on the following safety related *Standards Australia Committees*:

### **CS-034 – Committee**

- AS1926.1 *Swimming Pool Safety - Safety Barriers*
- AS1926.2 *Swimming Pool Safety - Location of Safety Barriers*
- AS1926.3 *Swimming Pool Safety - Water Recirculation Systems*
- AS2818 *Guide to Swimming Pool Safety*

### **CS-059 - Committee**

- AS2610.1 *Spa Pools – Public Spas - Part 1*
- AS2610.2 *Spa Pools – Private Spas - Part 2*

### **CS-093 - Committee**

- AS/NZS 2416.1 *Water Safety Signs and Beach Safety Flags – Part 1*
- AS/NZS 2416.2 *Water Safety Signs and Beach Safety Flags – Part 2*
- AS/NZS 2416.3 *Water Safety Signs and Beach Safety Flags – Part 3*

### **CS-021 - Committee**

- AS1900 *Flotation Aids for water familiarisation and swimming tuition*

## SWIMMING POOL & SPA INDUSTRY OVERVIEW

Owning a swimming pool or spa is part of Australia's social fabric.

Swimming pools and spas are an excellent way to learn to swim, lose weight, and maintain health as well as being the preferred setting for family and friend gatherings.

There are approximately 1.3 million constructed residential pools in Australia with circa 350,000 plus in NSW alone.

In addition, whilst there is no hard data in relation to portable swimming pools in Australia, there is an anecdotal view that there are well in excess of 100,000 of these types of pools in existence in NSW alone.



The swimming pool and spa industry contributes in excess of \$600 million in NSW with another \$200 million coming from associated sectors such as spas, pool shops, and other service providers as well as employing approximately 15,000 people in NSW .

There are approximately 1,200 (approx. 500 licensed) Swimming Pool and Spa Service Technicians and 740 licenced Swimming Pool Builders operating in NSW.

The swimming pool and spa industry is made up of many trades and professions, not limited to the following sectors;

Swimming Pool and Spa Builders	Swimming Pool and Spa Service Technicians
Swimming Pool and Spa Renovators	Subcontractors
Retailers Pool Shops	Suppliers
Manufacturers	Professional Services
Consultants	Other ancillary merchants

## CONSULTATION

Industry consultation and engagement is central to the development of 'good governance'.

To enable 'good governance' it is incumbent on government and other authorities to inform industry, seek input and stimulate debate. This basic democratic process helps achieve effective and responsive decision-making and assists decision makers to meet policy, planning, leadership and advocacy objectives and outcomes.

SPASA has written and communicated to government and the Building Professionals Board (BPB) frequently and at great length regarding significant concerns it has held with the roll out of the barrier inspection program.

In this regard, SPASA as the peak industry body for the swimming pool and spa industry has been dismayed, unengaged and unimpressed at the systemic disregard that has been displayed towards such an important reform.

A log detailing communication with Government and the BPB on this issue can be viewed in 'APPENDIX A'.

Notwithstanding, SPASA welcomes the opportunity to comment on the: '*Building Professionals Amendment (Accredited Certifiers) Regulation 2014*' and the '*Building Professionals Board Accreditation Scheme*.'



## THE QUEENSLAND EXPERIENCE

When swimming pool barrier inspections first commenced in Queensland, it was originally proposed that the pool safety inspections would only be conducted by licensed Building Certifiers and staff of the local councils.

However, with in approximately 300,000 swimming pools with a high percentage (80% - 90%) of those not complying with the new pool safety standard, it became very evident that limiting persons authorised to conduct inspections would mean insufficient resources resulting in enormous delays in the certification process.

Consequently, it became necessary to introduce a new licence category of 'Pool Safety Inspector.'

To apply for a Pool Safety Inspector license in Queensland, interested parties simply need to complete a qualification or statement of attainment issued by a Registered Training Organisation (RTO) that delivers the 'Accredited' 31005QLD - 'Course in Swimming Pool Safety Inspections' as well as hold the required professional indemnity insurance.

Continuing Professional Development (CPD) is also a requirement for licensed pool safety inspectors to ensure continued knowledge of pool safety legislation, regulations, practices and standards.

## NSW SWIMMING POOL BARRIER INSPECTION POLICY & PROGRAM

There are 152 Councils in NSW.

The government's proposal has been for "*Councils to develop and publish a Swimming Pool Barrier Inspection Policy and Program that is acceptable and affordable to their community*".

Despite many repeated warnings from SPASA and other industry groups regarding the lack of uniformity, the proposal was adopted unamended and has led to predictable confusion.

The main areas of concern have been:

- Patchwork of different inspection regimes (152 councils)
- Poor design of the Inspections program/s
- Capability to monitor and enforce
- Council staffing resources
- Varying expertise, education and training
- Costs of implementation due to size of council

A consistent Swimming Pool Barrier Inspection Program should be able to increase compliance as well as build public awareness of fencing requirements as opposed to the promotion of a vastly different message from a group of councils acting independent of each other.

SPASA submits that any Swimming Pool Barrier Inspection Program should have been state based and that 152 councils should never have been placed in a position to develop their individual compliance programs.



## ACCREDITATION FOR COUNCIL OFFICERS

Council officers are often designated as Pool Safety Inspectors without any regard to their skillset, training or experience and yet their decisions are binding (even when incorrect) with the only recourse available to the homeowner being the Land Environmental Court.

Further, many homeowners have turned to SPASA for advice and clarification after receiving incorrect, confusing or insufficient information from councils. In many instances, inspectors have been unable to answer or respond to the simplest of queries or substantiate the very orders they verbally demand homeowners undertake at great cost.

SPASA submits that council employees who inspect and issue certificates of compliance (or notices) for swimming pool barriers on behalf of a council must be required to undertake the same training and education as non-council employees.

There can be no valid or sensible justification for a Council employee acting in the capacity of a Pool Safety Inspector being excluded from participating in pool safety barrier education and training.

## BPB RECCOMENDATION

On 14 Oct 2013 the BPB made the below recommendation to the Office of Local Government Minister to expand the existing classes of person authorised to inspect child resistant barriers around swimming pools.

The recommendation was that applicants should meet the following for accreditation as a pool safety barrier inspector:

1. (a) *Hold either:*
  - (i) *Category A4 accreditation*
  - (ii) *An endorsed contractor's licence as a 'builder' under the Home Building Act (HB Act)*
  - (iii) *A qualified supervisor's certificate as a 'builder' under HB Act*
  - (iv) *An endorsed contractor's licence as a 'pool builder' under the Home Building Act (HB Act)*
  - (v) *A qualified supervisor's certificate as a 'pool builder' under HB Act*

*PLUS (b) Completion of a course approved by the Board in swimming pool safety*

*PLUS (c) Completion of a short course on the obligations under the Swimming Pool Act 1992 & the BP Act*

*PLUS (d) Hold required insurance under the BP Act and BP Regulation*

Amazingly, the above recommendation was made to the Ministers office prior to a consultation meeting the BPB held with stakeholders on the 27th November 2013. There has been no further consultation since that time.

Whilst SPASA supports expanding appropriately trained *builders* and *pool builders* to undertake pool barrier inspections, we do not believe they will be in sufficient numbers to make an impact.

Builders build....that's what they do.

An average home and swimming pool can cost upwards of \$350,000 and \$50,000 respectively to construct. While a *builder* or *pool builder* may seek to supplement some of his income by carrying out a number of inspections they are unlikely to divert sizeable attention or resources towards undertaking pool inspections when you consider that they will need to compete with Councils who are mandated at \$150 for the first inspection and \$100 for the second.

With the safety of young children around backyard pools and spas in sharp focus it was important that Government and the BPB also consider Licensed *Swimming Pool and Spa Service Technicians* as a viable and available addition in undertaking inspections of barriers.

*Swimming Pool and Spa Service Technicians* service thousands of residential pools in NSW every week. The first thing a *Swimming Pool and Spa Service Technician* does when he/she enters a property is open the pool gate.

SPASA submits that Government and the BPB consider *Swimming Pool and Spa Service Technicians* as an important and viable addition carrying out pool barrier inspections.

The inclusion of *Swimming Pool and Spa Service Technicians* as a sensible addition to what the BPB have already recommended would ensure that the barrier inspection program would achieve better saturation and outcomes across the state.

## SUPPLY & DEMAND TRANSACTIONAL ISSUES

Issues resulting from limiting the categories of person from undertaking pool barrier inspections will create supply, demand and timing difficulties for the entire property cycles (not limited to the following):

- Homeowners
- Purchasers
- Investors
- Rental Market
- Trades Persons
- Lawyers and Conveyancing Professionals
- NSW Treasury

It is foreseeable that the transaction of properties (sale and lease) will be significantly impacted with many properties requiring initial and subsequent inspections to allow for modifications to be made.

Feedback provided by industry and published by Councils *“indicates that high inspection failure rates mean that it is not uncommon for it to take 3 months from first inspection to the issuing of a compliance certificate.”*

In this regards, we hold significant concerns in relation to the accessibility, availability and affordability of inspectors to undertake inspections in a reasonable timeframe allowing for properties to be settled or leased as contracted in a timely manner.

## COSTS TO HOMEOWNERS

Limiting the ability to perform a pool safety inspection to Councils, Private Certifiers, Builder and Pool Builders alone will undoubtedly mean increased costs to pool owners in NSW.

In Queensland, a pool safety inspection now costs approximately \$200 where it is performed by a licensed Pool Safety Inspector. *(These costs were substantially higher prior (in excess of \$600) to the introduction of a licensed Pool Safety Inspector via the Pool Safety Council).*

Anecdotal evidence suggests that Private Certifiers, Builder and Pool Builders are unlikely to engage in these types of inspections for less than \$500 - \$600, if they are prepared to do them at all.

Such costs will simply push homeowners to approach already under resourced councils to carry out their inspections, given that the legislation mandates a fee of \$150 for the initial inspection and \$100 for the subsequent inspection.



## CONFLICT OF INTEREST CONDITIONS

SPASA supports the proposed recommendation that the accredited certifier must not issue a certificate of compliance under the Swimming Pools Act 1992 if the accredited certifier:

- a) has been involved in the design of the swimming pool, or
- b) *\* has been involved in the carrying out of work on the swimming pool, or \**
- c) is the applicant for the certificate of compliance or is related to the applicant for the certificate of compliance, or
- d) is related to a person who was involved in the design, construction or installation of the swimming pool, or
- e) has a pecuniary interest in the swimming pool.

*\* Swimming Pool and Spa Service Technicians are not involved in the design or the construction of a swimming pool or spa. They simply look after the swimming pool or spa after they have been constructed or installed. Swimming Pool and Spa Service Technician services would not be captured under 'pecuniary interest conditions' as their involvement is remote and insignificant.*

## FEES

The proposed \$1,500 fee for the 'E1 Swimming Pool Certification' category is excessive when compared to other BPB categories of accreditation.

Functions related to the 'E1 Swimming Pool Certification' category are narrow in scope unlike the A1, A2, A3, A4 and B1 categories whose fees are also \$1,500 but have a much broader focus.

By comparison, Pool Safety Inspectors in Queensland an Application Fee of \$344.85 and a License Fee of \$171.90.

SPASA submits that there is no basis for the E1 category fee to be excessive and that it should be brought into line with our Queensland counterparts.

## PROPOSED QUALIFICATIONS

Registered Training Organisations should have access to deliver an agreed 'Accredited' Swimming Pool Barrier Inspection Course. Alternatively, an 'Unaccredited' Swimming Pool Barrier Inspection Course should only be delivered by Registered Training Organisations using detailed Guidelines to achieve consistent desired learning outcomes.

Course should include:

- Pool Safety Inspector 'Code of Conduct'
- License conditions
- Entering a property
- Inspection and Reinspection periods
- Conflict of Interest
- Grounds for disciplinary action
- Professional indemnity insurance
- Record keeping
- *\* Locate, interpret and apply Act, Regulation and relevant Australian Standards*
- As a minimum, inspect and report on swimming pool and spa barrier compliance, ensuring correct identification of barrier requirements (glass, tubular, mesh etc)



\* Standards and Legislation include:

- AS1926.1 Swimming Pool Safety - Safety Barriers
- AS1926.2 Swimming Pool Safety - Location of Safety Barriers
- AS2820 Gate Units for Private Swimming Pools
- AS2610.1 Spa Pools - Public Spas
- AS2610.2 Spa Pools - Private Spas
- AS2818 Guide to Swimming Pool Safety
- AS/NZS 2208 Safety glazing materials for use in buildings (human impact considerations)
- AS1288 Glass in buildings - Selection and installation
- AS1428.1 Design for access and mobility – General requirements for access - New building work

\* Relevant Legislation and Codes:

- Swimming Pools Act 1992
- Swimming Pool Regulation 2008
- Building Code of Australia (BCA)

Once a course learning outline is agreed after consultation with industry and interested RTO's there will be an enormous amount of work to plan for the delivery of the new course and qualification. As a bare minimum, this will include:

- The development of learning material and assessment strategies
- Identify and recruit qualified and competent trainers and assessors
- Market course to a target market
- Schedule course delivery

SPASA is not aware of any work already undertaken by government or the BPB but looks forward to participating in the consultation and development of the Swimming Pool Barrier Inspection Course outline.

## CONTINUAL PROFESSIONAL DEVELOPMENT

SPASA does not support the 'E1 Swimming Pool Certification' being excluded from the BPB's Continual Professional Development (CPD) program.

The importance and focus for the new E1 Category should be to give Pool Safety Inspectors access to a professional development program which seeks to improve the interpretation and application of the Act, Regulation, BCA and safety related Australian Standards.

How else are Pool Safety Inspectors supposed to keep up to date with any new changes, case law, interpretational issues, difficult assessments which they can learn from, and other such important information?



## MUTUAL RECOGNITION

The Swimming Pool Certifiers 'Frequently Asked Questions' (FAQ) brochure on the BPB website makes reference to 'Mutual Recognition.'

The BPB brochure states that "licensed swimming pool safety inspectors from Queensland will be able to apply to the Board for accreditation under the Mutual Recognition Act (NSW) 1992 to work as an E1 private certifier in NSW."

SPASA submits the mutual recognition proposal in its current form is unsound, unworkable and detrimental to the NSW industry, homeowners and to the overarching principal of achieving compliance.

Key concerns:

- Interested parties wishing to apply to become a Pool Safety Inspector in Queensland only need complete a qualification or statement of attainment issued by a Registered Training Organisation (RTO) delivering the 31005QLD - 'Course in Swimming Pool Safety Inspections' as well hold the required professional indemnity insurance.
- Many Pool Safety Inspectors in Queensland are not builders, pool builders, pool and spa technicians or even remotely from the construction or property industry, but will be able to access mutual recognition in NSW.
- Why should Swimming Pool and Spa Technicians located in Queensland be able to apply to become Pool Safety Inspectors and then access mutual recognition when the same class of person in NSW is completely excluded?
- Pool Safety Inspectors in Queensland operate and have been trained under Australian Standard AS1926.1-2007 whereas NSW has adopted Australian Standard 1926.1-2012. Differences between the two Standards, Act, Regulation, Building Code of Australia and dissimilar governmental policy principals provide an unworkable and confusing message for the industry, trade people and homeowners.
- It is not unreasonable to expect the BPB to have established a reciprocal mutual recognition arrangement with the Pool Safety Council in Queensland? If this has not been considered, why not?
- What disciplinary or complaints process will mutual recognised participants fall under? The BPB in NSW or the Pool Safety Council in QLD?
- What will be the process and recourse for a homeowner be if they have a complaint with a Queensland mutually recognised pool barrier inspector? Will they need to lodge a complaint with the Queensland Pool Safety Council or the BPB?
- What information sharing agreement has been agreed, if any, between the BPB in NSW and the Pools Safety Council in QLD for notification purposes?

## DEREGULATION OF FENCING

Under the current Home Building Regulation 2004, residential building work involving fencing is a regulated activity that requires a licence or certificate. For licensing purposes, the term 'fencing' means the erection of fences and gates, irrespective of the construction materials used, within or on residential property boundary lines.

The Government's policy position and the BPB proposal seeks to lift compliance of pool barriers and fencing. That position is in stark contrast to the Independent Pricing Regulatory Tribunal (IPART) and Fair Trading's position who have recently proposed to omit the category of fencing, and deregulate wood and metal fencing in Home Building Regulation 2014 Regulatory Impact Statement.

The rationale that IPART and Fair Trading have put forward is that consumers and industry will benefit from removing licensing and contracting requirements for certain works.

SPASA was not consulted prior to the Home Building Regulation RIS proposal being published but has responded accordingly during the submission stage.

In summary, SPASA submitted that wood and metal fencing should continue to be regulated:

Reasons included:

- The proposal is riddled with unintended safety and compliance issues
- Many modern fences now include a variety of materials such as a masonry fence with wooden, metal or glass inserts
- Many fences are used as safety barriers with complex prescribed requirements. Eg. Swimming Pools Act, Regulation and Australian Standards
- Safety barriers associated with swimming pools and spas require structural element tests as prescribed under the Australian Standard AS1926.1 – 2012
- Issues relating to the erection of swimming pool and spa barriers (and associated pending inspections) will be amplified should the proposal to deregulate proceed unamended

It is incumbent on government and those charged with consulting to government to gain a basic understanding of competing policy ramifications when considering policy change as well as appropriately consulting with the people or the industry they are seeking to regulate or un-regulate.

## IMPLEMENTATION

The swimming pool and spa industry, safety organisations, councils, certifiers and homeowners do not want to deal with the aftermath of another foiled roll out.

The implementation for the revised swimming pool barrier inspection program timeline is problematic for the following reasons:

- BPB submission deadline is 2<sup>nd</sup> September 2014
- Review submissions and to properly consider concerns and ramifications is likely to take 4 weeks
- Pool Barrier Course Guidelines are still unknown
- Pool Barrier Course Guidelines will require pointed industry consultation
- Expressions of interest from Registered Training Organisations must be sought to gauge interest
  
- Pool Barrier Course training learning material and assessments to be developed
- Pool Barrier Course to be marketed to targeted groups over the summer rush
- Scheduling of Pool Barrier Course over the busiest periods on the calendar
- Trades are already starting to schedule work for the summer rush and post festive season
- Festive Season kicks in - mid December to late January/early February
- Train people commencing February

It is important to note that there are approximately one hundred and twenty five (125) working days before the commencement of pool inspections on 29 April 2015 (taking into account the Christmas festive season and associated holidays).

It is concerning and remarkable that so little has happen since the government passed the Swimming Pools Amendment Bill 2012 (23 October 2012) without amendment or objection and so little has been done since the proposed previous missed implementation date (29 April 2014).

Despite repeated warnings by SPASA over a twenty four month period, the Minister for Local Government in March this year delayed the implementation of the pool barrier Inspection program from 29 April 2014 to the 20 April 2015.

SPASA maintains that this failure could have been avoided had the Ministers office appropriately consulted and listened to what SPASA and many other respected organisations had been saying for over the last two years.

One can only draw the conclusion that the current status and proposed implementation timeline indicates - *too little has been done too late.*

In this regard, SPASA submits that government must consider setting aside such a rushed approach in favour of a considered well thought out, structured and functional implementation in the future.

## **CONVEYANCING & LEASING TRANSITIONAL MEASURES**

Government should strongly consider further changes to the Conveyancing (Sale of Land) Regulation where it requires the swimming pools to be made compliant prior to a property being sold or leased.

In the case of a property sale, there are many instances where homeowners ready to sell do not have the financial means to upgrade their swimming pool barrier. Accordingly, they should be able to negotiate a price reduction with the new purchaser - allowing them to arrange compliance after settlement.

Furthermore, the speed of transactions in the rental market requires a rapid solution. It is highly probable that investor stock will remain vacant for lengthy periods until such time as a pool safety barrier compliance certificate is procured.

SPASA submits that in the above instances, it would be reasonable to allow a 90 day transitional period after settlement or lease of a property for the new owners or the landlord to commence barrier upgrades on the affected property. The process can be easily be tracked through the 'Swimming Pool Register'.

## **POOL SAFETY COUNCIL**

Unlike Queensland, NSW does not have a dedicated "Pool Safety Council" but rather swimming pool safety forms part of the broader Water Safety Advisory Council (WSAC) agenda. The WSAC is comprised of experts, both Government and non-Government in all fields of water safety; boating, fishing, swimming, surf, inland waterways, swimming pools, training education, policy and legislation.

SPASA has sought membership to the WSAC and has been denied despite repeated requests and without appropriate explanation. *As a consequence, there is no representative from the swimming pool and spa industry on this committee.*



Government should urgently re-establish the abolished 'Pool Fencing Advisory Committee' or create of a new Pool Safety Council.

SPASA submits that a dedicated "Pool Safety Council" should be established as an independent body to oversee swimming pool safety. Its functions could and should include:

- Creation and implementation of a swimming pool licensing system
- Ensure consistent application of pool barrier rules throughout NSW
- Auditing, investigating and, where necessary, disciplining pool safety inspectors
- Approving pool safety inspector courses
- Continual Professional Development for pool safety inspectors
- Auditing and, where necessary, disciplining course providers
- Investigate Complaints against pool safety inspectors
- Publish relevant newsletters to pool safety inspectors
- Dedicated telephone hotline for pool owners and inspectors
- Maintain the Swimming Pool and Spa Register

## CONCLUSION

Our Industry takes the role of swimming pool safety very seriously.

SPASA has written to government at great length regarding significant concerns we have held with the roll out of the barrier inspection program since January 2012. A log detailing our communication on this issue can be viewed in 'APPENDIX A'.

Whilst we acknowledge that Government and the BPB is genuinely looking to improve swimming pool and spa safety, we remain frustrated at the lack of understanding displayed for such an important reform and the lack of engagement with an industry that lives and breathes 'swimming pools and spas'.

Advice from SPASA and other key stakeholders has been systemically overlooked over the last twenty four months. As a general observation, it would appear that the proposed pool barrier inspection program(s) has been rushed and sketchily drafted rather than listening to the expert advice and feedback provided by numerous key industry stakeholders.

SPASA has formed the view that the Swimming Pool Barrier Inspection Policy and Program must be set aside or further transitioned until such time as a well thought out; comprehensive and more meaningful consultation can take place.

Our objectives around safety can only be realised by investing in appropriate consultation, policy and education. In this regard, SPASA is committed to working with government and the BPB to ensure that any Pool Barrier Inspection program - works!

### For further information:

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# APPENDIX A

## Communication

1 Mar 2012	Division of Local Government	Response to Discussion Paper
9 Jul 2012	Michael Gallacher MLC	Australian Water Safety Council Inspection Training Requirements
13 Sept 2012	Don Page MP Michael Gallacher MLC	Water Safety Round Table Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation
22 Sept 2012	Don Page MP Michael Gallacher MLC	Australian Water Safety Council Lack of Consultation Inspection Training Requirements Pool Safety Council
2 Oct 2012	Don Page MP Michael Gallacher MLC	Lack of Consultation Swimming Pool Inspection Issues Water Safety Round Table
19 Feb 2013	Australian Water Safety Council	Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues
22 Apr 2013	Don Page MP Michael Gallacher MLC Bradley Hazzard MP Dr Gabrielle Wallace (BPB)	Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
21 Aug 2013	Grant Astill (Dept. Local Gov.)	Training for Pool and Spa Inspectors
7 Nov 2013	Jonathan Lynch (BPB)	Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation
7 Nov 2013	Jonathan Lynch (BPB)	Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
27 Nov 2013	BPB Swimming Pool and Spa Stakeholder Meeting	New Category Proposal Current Courses Available – Are they Satisfactory Content & Criteria for Accrediting Qualifications Other Possible Classes of People Experience Criteria for Accreditation
7 Feb 2014	Jonathan Lynch (BPB)	Follow up on:  Training for Pool Safety Inspectors
18 Feb 2014	Don Page MP Michael Gallacher MLC Bradley Hazzard MP Michael Bruce Baird MP Dr Gabrielle Wallace (BPB)	Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
25 Feb 2014	Don Page MP	Lack of Consultation

26 Mar 2014	Patricia Verder (BPB)	Follow up on: Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation
27 Mar 2014	Jonathan Lynch (BPB)	Forwarded Letter sent to: Dr. Gabrielle Wallace
20 May 2014	Darren Bark - Chief of Staff	Meeting to discuss: Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
3 July 2014	Ross Woodward - OLG Paul Toole MP	Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
25 Jul 2014	Jonathan Lynch (BPB)	Follow up on: Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation
25 Jul 2014	Paul Toole MP	Lack of Consultation Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand Pool Council
12 Aug 2014	Paul Toole MP Darren Bark - Chief of Staff	Meeting to discuss: Lack of Consultation Swimming Pool Register Issues Swimming Pool Inspection Issues Swimming Pool Accreditation Issues Expanding Categories for Accreditation Supply and Demand
2 <sup>nd</sup> Sep 2014	Submission to the BPB Reg.2014	This document

**Note:** phone logs not referenced

